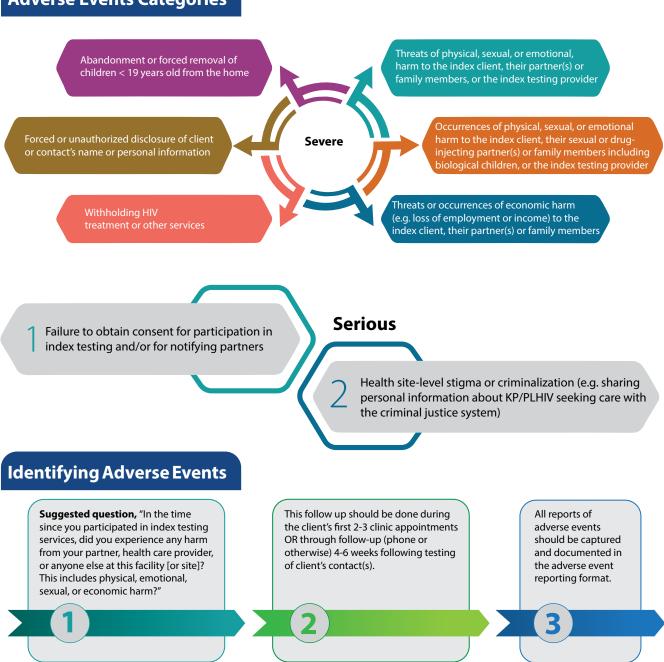
## SOP on Adverse Events (AE) Monitoring System Related to Index Testing

A system for detecting, monitoring, reporting and following up on (i.e., implementing solutions) any adverse events that occur as a result of participating in Index Testing services (i.e., all 10 Steps).

## **Adverse Events Categories**



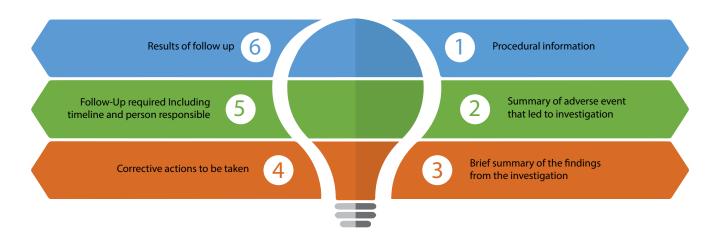
Note: an unintended negative outcome as result of HIV disclosure could still occur in the future and, as such, follow up should occur while all contacts are being actively traced.

## **Investigating and responding to Adverse Events**

All reports of serious or severe adverse events (from site monitoring, community monitoring, and/or client feedback) must be investigated. Follow-up steps and actions should be identified to prevent similar adverse events from occurring in the future. If an adverse event is determined to be a result of a provider's failure to abide by the minimum standards for index testing, he or she should immediately stop offering services until remedial actions can occur.

Investigate each reported AE and follow-up

For investigating Adverse Events, the following steps are important:



Clients who experience adverse events should be linked to appropriate services as required. Community monitoring mechanism like Community Advisory Board (CAB) may be utilized. These services may be as follows:





